
OUR CAPABILITIES

SEAMLESS TECHNOLOGY EXPERIENCES

ABOUT US

Ryve have been creating seamless technology experiences since 2002. We're an agile and innovative Technology Provider with experience in delivering Information and Communications Technology (ICT), Audio, Visual, Smart Home and Data services to Small and Medium Enterprises to deliver end to end business outcomes for our partners.

Our unique internal skill set enables us to deliver wide ranging technology outcomes for both residential and commercial premises and small and medium businesses across Australia, without having to engage multiple service providers.

With nearly two decades of experience, we serve our clients with utmost efficiency and exceptionally high standards of quality, humility, and professionalism.

WHAT WE DO

We offer a wide variety of technological services for home and business use that are tailored to the unique individual needs of our clients. We deliver small-to-large-scale AV provisions, high-level cybersecurity solutions, tech-based home improvements, and many more, so you can enjoy technology to the fullest.

WHO WE SERVE

Our goal is to uplift everyone who wants to take full advantage of the digital world. We provide seamless technological solutions for both residential and commercial purposes, serving homes and businesses of all sizes. We provide all our clients with high-quality, corporate-level solutions and authentic, no-nonsense, and trustworthy customer service, so you can focus on doing your own business with peace of mind.



OUR PURPOSE

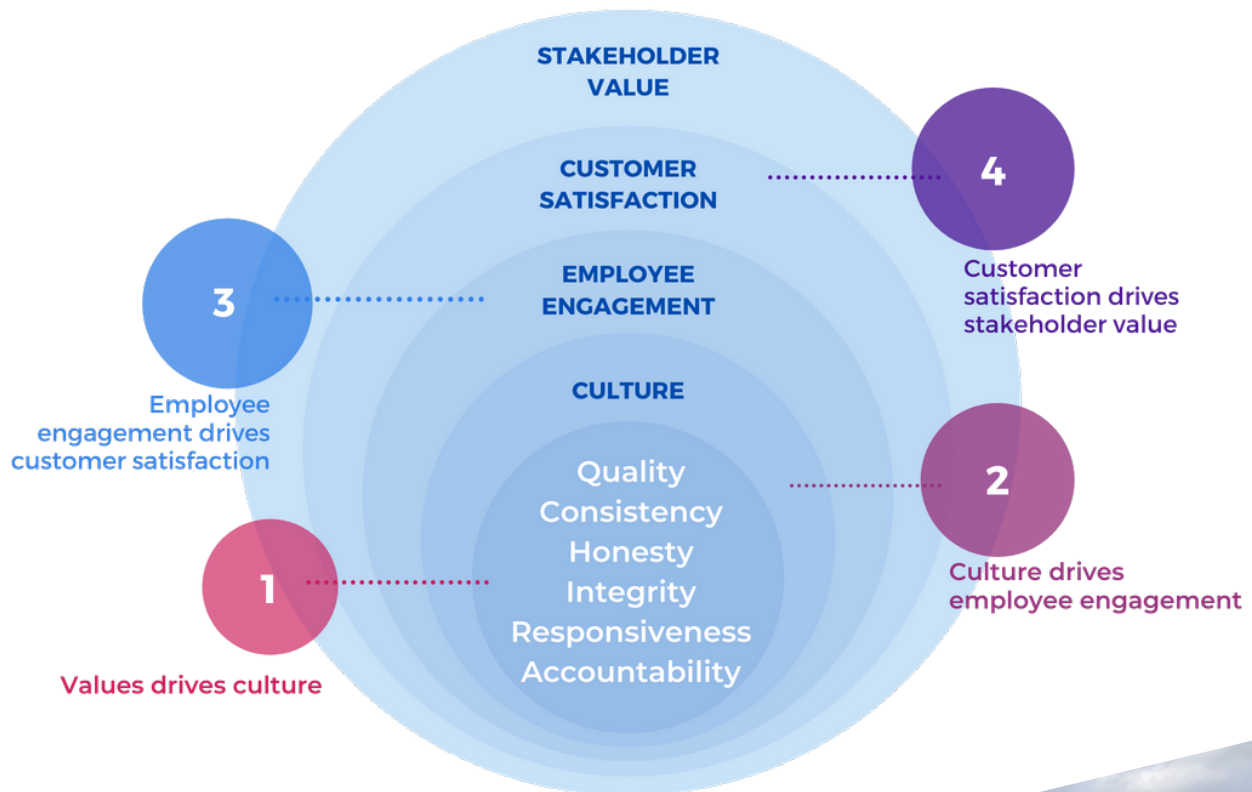
OUR MISSION

We aim to empower everyone with the benefits offered by digital platforms through a solid framework that's based on excellence, innovation, and genuine human interaction. We're tirelessly committed to finding creative solutions to each unique problem presented by our broad clientele and creating personalised customer service experiences.

OUR VISION

We see a world unhindered by technical difficulties and deficiencies, built on a foundation of solid expertise, constant improvement, total accountability, and unmatched transparency that only we at Ryve can provide.

Uncompromised excellence with a heart



CORE VALUES

QUALITY & CONSISTENCY

We provide an elevated level of skill and work ethic, which we've developed in nearly two decades of rigorous practice, and we believe that consistent performance goes hand in hand with consistent improvement. We refine ourselves with every project, so we can keep delivering more advanced and efficient solutions and stay prepared for bigger challenges.

RESPONSIVENESS

We greatly value the importance of real human interaction when working with our clients. Our services are specifically tailored to meet the needs of each unique client. We're certain that the best way to achieve this effectively is by creating and maintaining clear and open communication.

HONESTY

When it comes to providing quality service, honesty is paramount – no tricks, no propaganda, no empty promises, and no exaggerations. We work with absolute transparency, and we'll give you a clear evaluation of the problems at hand and of the necessary solutions.

ACCOUNTABILITY

We deem our responsibilities as more than just work, and this is what drives us to be better. Our understanding of the importance of our role urges us to perform our duty with proficiency.

INTEGRITY

Ryve is guided by strong company values, which we persistently incorporate into every solution we provide and into all aspects of our operations and services.

OUR CAPABILITIES-AV

AUDIO VISUAL / SMART HOME DIVISION

The Ryve Audio Visual and Smart Home Division has the capability and experience to provide all of your audio visual, smart home and technology requirements for your commercial or residential premises throughout Victoria and all of Metro Australia, without having to engage multiple parties.

This allows Ryve to safeguard the desired customer outcome, and ensure the highest level of customer Service and quality workmanship that our clients have come to expect.

We are progressive and stay at the forefront of technology evolution partnering with leading brands who's products are of the highest quality to ensure we deliver reliable, user-friendly and future-proof solutions.

Our extensive list of services combined with highly skilled advisors and technicians allows us to deliver a seamless experience from consultation, design, project implementation and ongoing support for:

- Audio Visual, Home Entertainment and Home Theatre fitouts
- Automation systems
- Access Control, IP Surveillance and Security Systems
- Data, Networks, NBN & WiFi
- Antennas and reception
- Smart Home pre-wiring, cabling and device schematic plans



OUR CAPABILITIES-IT

IT DIVISION

Our IT Division at Ryve, have the capability and experience to provide all of your residential and business technology requirements throughout Victoria and all of Metro Australia, without having to engage multiple parties. Our team of highly-skilled and future-thinking IT experts are always ready to anticipate and respond to potential emergencies and provide the technological edge your business will need to thrive.

This allows Ryve to control the desired customer outcome and ensure the highest level of Customer Service and quality workmanship that our clients have come to expect.

- Tailored Managed IT Services (helpdesk, security and onsite support): Managed IT, Outcome Managed IT
- Hybrid Managed IT Services: Helpdesk, support with internal IT staff
- Professional Services: Consulting, technology enablement, change management, security and Project consulting
- Procurement: quote based and self-service customer portal (hardware, software and SaaS Licensing)
- VCIO(business technology operation/strategy and technology alignment)



OUR SERVICES – AV



SMART HOME PRE-WIRING

Future-proof your home with our pre-wiring services, which is the optimal foundation for home automated technology.



AUDIO & VISUAL

Sourcing, tailoring and installing leading audio and visual technology for the ultimate home entertainment experience. We are experts in all areas of AV from wall mounting TVs to complete home entertainment integration.



NBN & WIFI

Ryve is your one-stop solution to all NBN and home Wi-Fi related installation and problem resolution. Having a poor performing internet connection after spending a lot of time and money can be frustrating. We ensure complete guidance throughout your experience dealing with internet and related issues. Here is what you should expect from us by deciding to choose us as your NBN and Home Wi-Fi issues solution provider.



ACCESS CONTROL, IP SURVEILLANCE & SECURITY SYSTEMS

Security for both residential and commercial premises has never been more important. So we install and service the best brands in security systems, CCTV, biometrics, intercom and access control to give peace of mind for both residential and commercial properties.



ANTENNAS & RECEPTION

We are here to aid you in entering the world of over the air television and get the best service and clearest picture possible. We offer installation services, repair services, signal boosting options, and master antenna systems for commercial applications.



OUR SERVICES – IT



24-7 BUSINESS IT SUPPORT

We deliver both outcomes-based Helpdesk and Onsite IT Support around Melbourne and Metro Australia to businesses of all sizes. At Ryve, we've designed IT Service Plans with inclusions that we know can provide both short and long term value to maximise the return on investment.



CONSULTING SERVICES

We provide IT Consulting in Melbourne and Metro Australia, delivering seamless technology experiences to SME's. We deep dive into each customer's requirements to understand the start and finish points that a piece of technology can impact. During this process, we learn the "why" and it often allows us to provide a different perspective based on our experience, challenging the status quo.



IT SECURITY

Our IT Security methods place a high level of protection on your IT systems without having major impact to how your business accesses its resources – minimal operational impact for high security benefit. We achieve this through our five pillars; Identify, Detect, Protect, Respond and Recover.



IT STRATEGY

We strive to empower innovation, especially in business, in order to achieve the best results. We are experienced in virtual CIO and IT strategy services, where we offer very crucial services like Cloud and Infrastructure, Backup and Recovery, IT support, Connectivity, Visual services as well as Security services.



HOME PC AND MAC SUPPORT

Our technicians deliver repair and support services with the fastest response times in the area, serving our residential and commercial clients with pride, regardless of your operating system of choice, your hardware, or your home networking situation,



OUR SERVICES – IT



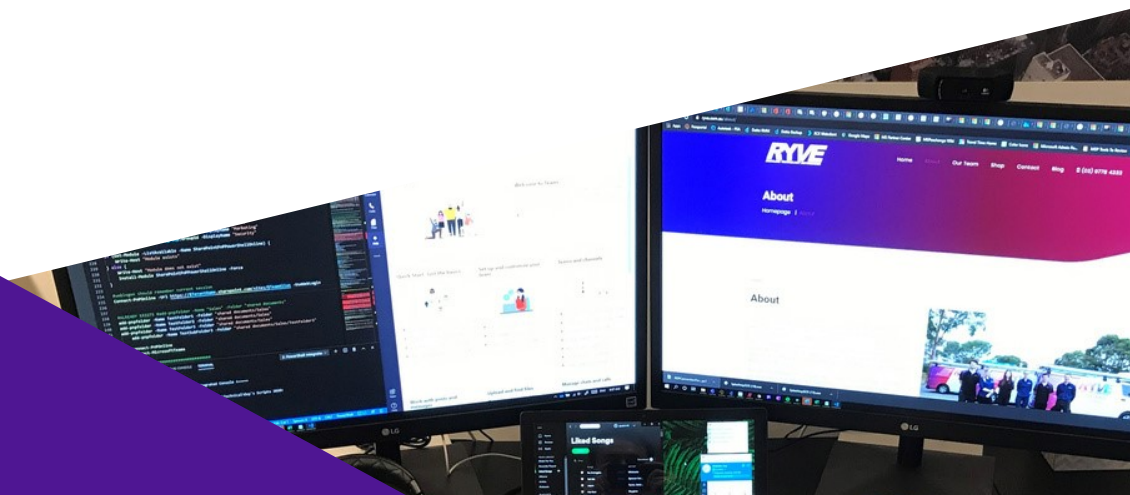
VIDEO CONFERENCING

We source, tailor, install and support leading Video Conferencing technology ensuring seamless connectivity and remote communication for your team and business.



TELECOMMUNICATIONS – VOIP

We source, tailor, install and support leading VOIP technology to provide configuration flexibility and ultimate interruption-free communication within your business.



NATIONAL PROJECTS

NATIONAL PROJECTS & CLIENTS

We've rolled out large projects nationally for companies such as; Sonos, The Good Guys, JB HiFi, Retravision, Boost Juice, Burson Automotive, Helloworld and Soniq to name a few.

We are well equipped to, and currently perform a great deal of installation and service work for many retail stores across Australia and other Audio Visual Companies as they require additional support.

SONOS

THE GOOD GUYS®

JB HI-FI

BOLDERSTONS
INSURANCE BROKERS

BURSON **AUTO PARTS**
THE PARTS PROFESSIONALS

WILSON®

KARINDA
AUSTRALIAN ORGANIC SKINCARE

helloworld

SONIQ

BOOST
Juice bars

retraVision

monash **ivf**
life starts here

RYVE
SEAMLESS TECHNOLOGY EXPERIENCES



AUSTRALIA WIDE

AUSTRALIA WIDE SERVICES

In September 2020, we proudly expanded our commercial support for onsite Audio Visual and IT services throughout Metro Australia. This major milestone aligns with our mission to create Seamless Technology Experiences. We have partnered with local servicing companies throughout Australia who share our commitment to serve our clients with utmost efficiency and exceptionally high standards of quality, humility, and professionalism. Many services continue to be delivered remotely during the COVID 19 Pandemic, but with our Australia wide servicing, in-person support is also necessary in many circumstances.

[Read more here](#)

OUR PARTNERS

From a technology perspective, we work with market leaders to ensure a quality outcome for our customers:



CLIENT FEEDBACK

"Ryan and his team have done a lot of work for us over the past few years and no job is too small but this year to date they have installed a keypad security Entry system for us and also a video/intercom Internet doorbell system. They are also working on our new Theatre Room and we can't wait till that is finished. Their service has been excellent, well priced and their communication has been well appreciated. Thanks to the team-a pleasure to deal with."

Simone Downie
Proline Interiors (Vic) Pty Ltd

"Fantastic service - went way above what was expected to get my email system moved to the cloud after 13 years of running it from a single desktop. Ryan, Matt and Guy were all terrific - consistent level of service no matter who I worked with - thanks Ryve!"

Gary Ryan
Owner & Founding Director
Organisations that Matter

"Our company has recently appointed Ryve and they have totally changed our IT experience. Have to especially give a big shout out to Guy, who helped me so much yesterday - explaining everything in layman's terms and giving me fantastic advice. He was patient, knowledgeable and certainly went above and beyond to help me out - thanks heaps Guy!! 5 stars++"

Sharon Wright
Partnership Manager
Our Place



CLIENT FEEDBACK

"The guys did a great job - they were professional and very courteous when they were in the house to all family members."

Beau Titchkosky
Managing Director
Australia & NZ
HEITMAN

"The team at RYVE are excellent. They installed a SONOS Music system throughout the house and WI- FI solution to cover a large home. Great knowledge and follow-up to ensure everything was working seamlessly!"

Leigh McConnon
Managing Director & Buyers Advocate
Buyers Advocate



OUR TEAM



RYAN VEAR

Principal Director

With a passion for quality electronics, sound and visuals; Ryan's values-based approach to business often has clients telling us how they are grateful to have found him. Ryan has been involved in the audiovisual industry for over 20 years and founded Ryve in 2002.



MATT SUTHERLAND

Director

Matt has worked within the information technology sector for over 15 years. Matt uses a consultative approach to gain a deep understanding of the businesses he works for, so he can offer simple and streamlined solutions which address the client's key needs.



BRENDAN MILLER

Operations Manager

With over 20 years of experience, Brendan brings a wealth of industry knowledge to our team. Brendan has the same distinct core values that has seen Ryve go from strength to strength since 2002, and brings a greater vision for Ryve into the future.



KIRSTY HINE

Office Manager

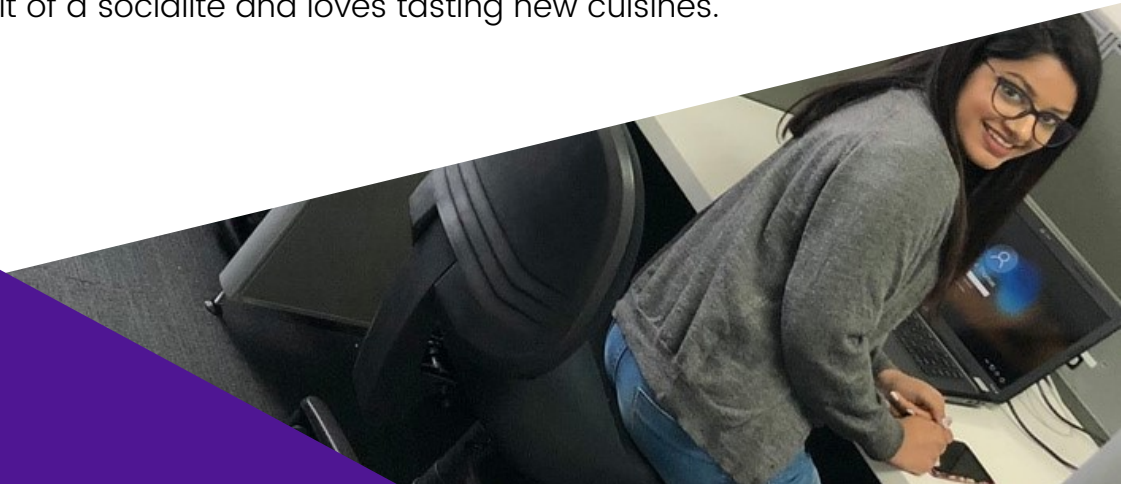
Kirsty brings a diverse skill-set to Ryve, responsible for our graphic design, social media content, business administration, scheduling and customer service. Often the first point of contact, clients and the Ryve team alike appreciate Kirsty's caring manner and customer support expertise.



TINA THOMAS

Administration

Currently pursuing her Master's in Engineering Management, with a strong interest in integrated logistics and risk management. Tina brings a wealth of innovative new ideas to Ryve as it continues to grow. Tina is also a bit of a socialite and loves tasting new cuisines.



OUR TEAM



GUY MANICOM

Senior IT Consultant

Guy has been passionate about information technology for as long as he can remember and takes pride in finding IT solutions that improve productivity without unnecessary cost. Guy loves a good coffee in the morning, afternoon and sometimes in the evening.



ZAK CALLAWAY

Field Technician

A qualified audio engineer, Zak is passionate about providing high-quality audio solutions. His advanced skills and experience has him tending to all jobs across the company's many services. The office enjoys receiving the frequent positive feedback when he has been on-site.



STEVEN BAILE

Field Technician

With a wide range of experience including; film production, website development, marketing & communications, Steve brings energy, enthusiasm and a 'hands on' approach to his role at Ryve. As an AV 'geek' from a young age, Steve enjoys being in the field working with our clients on their AV projects and helping them to make the most of what technology has to offer.



NIGEL CROYDON

Field Technician

Nigel Croydon comes to Ryve from the entertainment industry, where he has worked on some of Australia's best loved TV dramas. He has a long history in "live" sound and video and also plays guitar in a local bluegrass band.



JOEL VEAR

Field Technician

With a diploma in Screen and Media from Swinburne University, Joel has a keen eye for detail. Joel's passion for screens extends to film making, and in his spare time he can found behind the camera.





Connect with us



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